

COVID-19 RESPONSE

March - May 2020



WELLNESS SUPPORT



29 Residents Recovered

39 Associates Recovered

172,392 Wellness Checks

✓ **457**
Resident Tests Administered

✓ **550**
Associate Tests Administered

PROTECTING EVERYONE

43,000 PPE items shipped over 8 weeks

5,450 PPE items used per week

163 shipments

456 PPE champion contacts



294,233

PPE items purchased



5.3%
increase in Care Team

363
Hero Shifts
(COVID positive)

CARING FOR CAREGIVERS

578 extra shifts picked up

2,069 full shift bonuses

\$415,095 total incentives paid

PLANNING, TRAINING & COMMUNICATION

1,000+ Hours
Leadership
Planning

540 Hours
Clinical Training
Calls

355
Notification
Letters Written

6
Family
Town Halls